

# Key sustainability topics

GRI: 102-46; 102-47

We report on the topics that matter most to our stakeholders and our business.

Enbridge regularly engages with various stakeholder groups, including shareholders, customers, employees, communities, Indigenous nations, governments, non-governmental organizations and others as part of our business approach. In addition to ongoing engagement, we periodically conduct ESG materiality assessments to affirm topics of importance to Enbridge's business and strategy and to our stakeholders' expectations. This assessment provides the foundation from which we prioritized our sustainability goals.

In late 2019, we engaged a third party to refresh our 2014 materiality assessment. Our process included the following steps:

# 1

## Identification

We identified and reviewed a list of topics relevant to Enbridge's current business and operating environment. We then researched peer companies to understand the evolution of material topics in our industry, relevant ESG frameworks and standards and topics discussed in the media. We also considered the views of our investors and employees as an input into this process.

# 2

## Prioritization

From this initial research, we identified a preliminary list of approximately 30 topics. We assessed and prioritized each topic according to level of significance to our stakeholders and the overall impact on Enbridge's ability to deliver on our strategy. We then gathered feedback from a cross-functional team of senior representatives across Enbridge to share their perspectives using the same criteria.

# 3

## Validation

Our material topics have remained relatively consistent with our previous materiality assessment. The topics we identified as being of higher importance are: climate change and energy transition, safety and asset integrity and community and Indigenous engagement. Diversity and inclusion, governance and innovation were identified as increasing areas of interest.

Informed by these findings, our sustainability report and strategy emphasize these topic areas. We continue to gather feedback through continuous engagement with our stakeholders to validate our material topics and ensure we address our stakeholders' concerns.

## Priority topics

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### Asset integrity and reliability

Ensuring the safe and reliable delivery of energy and avoiding the safety and environmental impacts of spills by minimizing the risk of spills, continuously strengthening asset integrity and maintaining effective spill prevention and response plans.

### Climate change and energy transition

Identifying risks and opportunities related to climate change and energy transition, strengthening the resilience of the Company's businesses and strategies, managing the Company's operational GHG emissions and utility customer energy use.

### Community engagement

Engaging with stakeholders to manage impacts and opportunities and creating shared value in communities near Enbridge's operations.

### Health and safety

Protecting the health and safety of our employees and contractors and ensuring the safety of the communities where we operate.

### Indigenous inclusion

Collaborating and advancing reconciliation with Indigenous Peoples.

## Material topics

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### Cybersecurity

Protecting and enhancing system resilience against cyber attacks and operational disruption outages, data breaches and security threats.

### Diversity and inclusion

Creating a diverse and inclusive workplace that reflects the communities we serve.

### Energy affordability and reliability

Providing access to affordable energy for end-use consumers and improving livelihoods of people across the regions where we operate.

### Emergency preparedness and response

Preparing for and responding to incidents that may occur in our operations such that we minimize impacts to people, communities and the environment and ensure safety.

### Governance and risk management

Ensuring oversight of policies and procedures and being accountable to stakeholders for identifying and managing risk.

### Human capital management and talent attraction

Attracting, retaining, developing and engaging skilled employees, motivating them to remain engaged throughout their careers and maintaining a healthy workplace.

### Innovation, open thinking and agility

Investing in research and development and innovative technologies that improve the fitness of our systems and support energy transition.

### Land use and biodiversity

Minimizing impacts of pipeline construction, monitoring and maintenance on land use and biodiversity including natural habitat loss and fragmentation, changes in species movement and sedimentation.

### Water

Drawing on freshwater sources for hydrostatic pressure testing and safeguarding water crossings/water bodies.